

Simplified TV, Reliable Two-Way Communication

TV is your residents' favorite technology – it's the largest screen, loudest speaker and most familiar technology in their apartment. Caavo for Senior Living enhances the TV experience and makes the TV a reliable two-way communication device ... even if it's off.



The Caavo for Senior Living Difference



Fill Rooms Faster

Use Caavo in your sales & marketing to differentiate your community and help attract new residents.



Enhance Communication

Keep residents informed and build trust by sharing consistent, accurate communication on the TV.



Save Staff Time

Reduce time spent running around responding to non-emergency and TV-related support requests.



Increase Resident Satisfaction

Make your residents' TV experience easier and more enjoyable by adding voice control and other features.

Communicate with Confidence

Proprietary TrueReach™ technology gives Caavo the unique ability to turn on the TV if it's off, and display any message or content on top of what the resident's watching.

The Caavo System



TV Interface + Voice Remote

Any TV becomes a secure, reliable two-way communication platform, with all connected devices controlled by a simple all-in-one voice remote.

HDMI Hub

Sits between video sources & the TV and provides the unique ability to control the TV and overlay any content on the TV Interface.

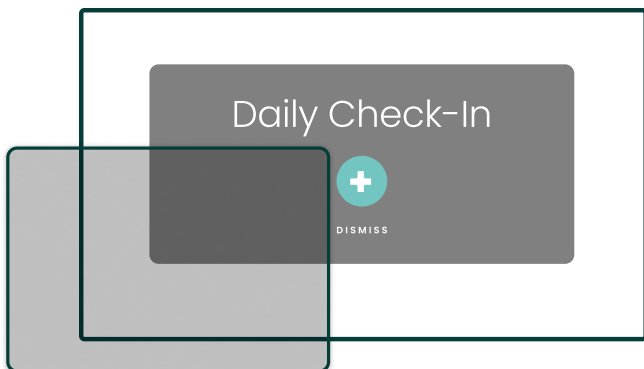
Caavo for Senior Living Packages

TV+ Package

Caavo's TV+ package is included with all Caavo deployments and provides a core set of features designed to enhance resident communication and simplify TV operation.

Family Connect Add-On

With the Family Connect Add-On Package you can provide families an easy way to communicate with and support residents, via an easy-to-use app.



Community Connect Add-On

Our Community Connect Add-On Package enables two-way communication between residents and staff to increase efficiency and improve services while optimizing staff resources.

CAAVO TV+ PACKAGE

Simplified TV, Reliable Communication

Our TV+ package delivers a superior resident TV experience plus robust push communication features designed to keep residents informed and engaged.

Features for Staff

Increase staff efficiency by turning every TV into a reliable communication tool.



Resident Dashboard

See all residents at-a-glance and quickly identify TV-related issues.



In-Room Digital Signage

Give residents on-demand access to calendars, dining menus, and community information on their TV.



Remote-Remote

Assist residents with TV operation and troubleshooting from anywhere in the building.



Announcements

Share one-time announcements with all residents, individual care settings or groups.



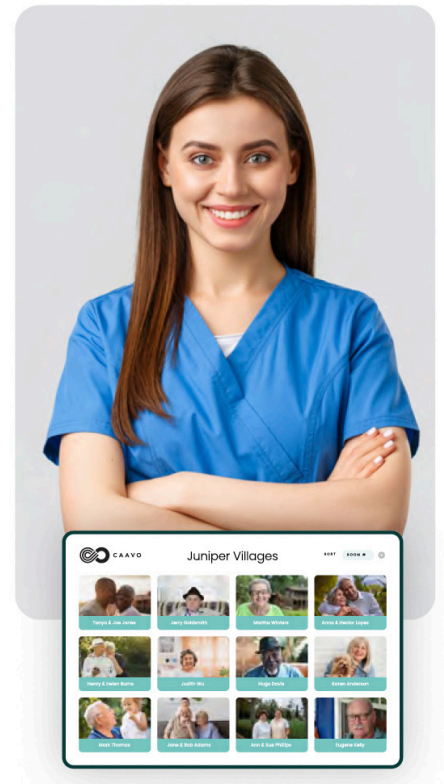
Community Favorites

Maximize the reach of your community channel and other community updates by giving residents easy access.



Community Broadcast

Live stream content to every resident's TV.



Features for Residents

Caavo TV+ streamlines and simplifies TV with a simple on-screen experience and one remote control that does everything.



Voice Control

Change channels, mute audio, view dining menus and activity calendars, and more, just ask.



TV Favorites

Access all your most-viewed channels and streaming services in one place.



Weather Shortcut

Access the local weather forecast with the push of a button (or voice command).

FAMILY CONNECT ADD-ON PACKAGE

Increase Satisfaction by Giving Families More Visibility

With the Family Connect Add-On Package you can provide families an easy way to communicate with and support residents, via an easy-to-use app.

Video Calling

Give families the ability to video call their loved one without the need for staff assistance.

Photo Sharing & Chat

Turn the TV into a family-curated photo frame with photos (and chat messages) from loved ones.

Remote-Remote

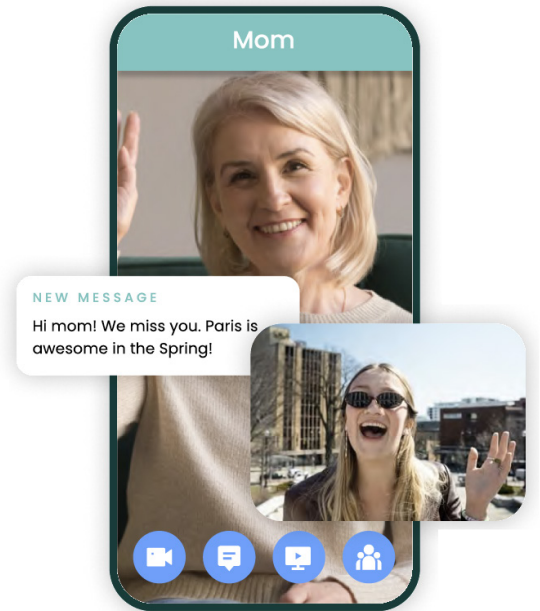
Enable families to help with TV operation and troubleshooting, from anywhere.

Reminders

Families can contribute to caregiving by setting reminders to appear on residents' TV.

Care Check Notifications

Offer extra peace of mind by automatically sending a notification to family members when their loved one responds to a Care Check.



Caavo has been a total game changer for our family and a total blessing for my mom. She is 89 and Caavo has seriously been the easy button for her TV. We are amazed at how easy the app is. To be able to turn on the tv, choose the station and not have my mom need any kind of a remote, has been so sweet.

Robyn S., Salt Lake City, UT

Save Staff Time & Increase Communication Efficiency

Our Community Connect Add-On Package enables two-way communication between residents and staff to increase efficiency and improve services while optimizing staff resources.

Robust Two-Way Communication Features



Care Checks

Save staff time and improve response rates with automated TV-based check-ins with automatic TV turn on.



Chat

Streamline communication by sending chat messages directly to the TV - residents can use voice to respond.



Reminders

Engage residents by scheduling TV-based reminders for individuals, groups or care settings.



Video Calls with AutoConnect

Quickly triage pendant presses or put eyes on a resident - no resident interaction is required.

Assistance Requests: A Solution for Non-Urgent Requests

Assistance, Made Easy

Save the pendant for emergencies only and let residents use their TV to request assistance.

Boost Satisfaction

Residents can check on the status of requests anytime for more peace-of-mind and fewer front desk calls and visits.

Improve Workflows

Requests are routed to the appropriate person, who can assign, track and manage all requests. Integrates with your TELS system.

Optimize Resources

Shift non-urgent requests to less busy times and automatically assign tasks to the right person.



Caavo Package Feature Comparison

Caavo's TV+ package is included with all Caavo deployments and provides a core set of features designed to enhance resident communication and simplify TV operation. Optional add-on packages provide additional value for families and staff.

	PACKAGES		
Resident Dashboard	✓	✓	✓
In-Room Signage	✓	✓	✓
Community Broadcast	✓	✓	✓
Announcements	✓	✓	✓
Remote-Remote	✓	✓	✓
Community Favorites	✓	✓	✓
TV Favorites	✓	✓	✓
Voice Control	✓	✓	✓
Weather Shortcuts	✓	✓	✓
Video Calling		♥	👤
AutoConnect Calling		♥	👤
Chat		♥	👤
Reminders		♥	👤
Care Checks		♥	👤
Care Check Notifications		♥	👤
Assistance Requests			👤

♥ FAMILY ACCESS

👤 STAFF ACCESS